

Google, Inc.  
Attn: Customer Support, DMCA Complaints  
[REDACTED]  
Mountain View, CA 94043

Dear Sirs:

On 7/19/03 we had notified [www.microworks.com.sg](http://www.microworks.com.sg) that they had taken copy from our [www.joanofquark.com/graphic.html](http://www.joanofquark.com/graphic.html) page and [www.joanofquark.com](http://www.joanofquark.com) home page and illegally were using it on their [www.microworks.com.sg/Print\\_design\\_contents.htm](http://www.microworks.com.sg/Print_design_contents.htm) page. They have ignored our request and we asked that you remove their site from the directory should they not comply to any request that your company might make of them to do so.

They are contactable at the following address: [REDACTED]  
Fu Tsu Building Singapore 328804. Tel : [REDACTED], Fax : [REDACTED]  
[REDACTED]@microworks.com.sg .

I am also including herein a copy of the email sent to them, as well as samples of the copy from our page, written by myself and associate [REDACTED] along with the copy posted on their site.

I have a good faith belief that use of the copyrighted materials described above on the allegedly infringing web pages is not authorized by the copyright owner (our corporation), its agent, or the law.

I swear, under penalty of perjury, that the information in the notification is accurate and that I am the copyright owner or am authorized to act on behalf of the owner of an exclusive right that is allegedly infringed.

Thank you for your help in this matter

[REDACTED]  
[www.joanofquark.com](http://www.joanofquark.com)  
[REDACTED]  
Los Angeles, CA 90292  
[REDACTED]  
[REDACTED]@joanofquark.com

cc: [REDACTED]

[www.joanofquark.com/graphics.html](http://www.joanofquark.com/graphics.html)

Benefit from our compelling graphic design at the most economical pricing possible. We provide the best graphic skills to fit your budget, and we guarantee your newly designed project will also meet your print budget requirements and presentation needs.

We work to ensure your completed design work is exactly what is required—not just its overall look and presentation, but that it will be cost effective to produce. This is our guarantee to you! We verify that the size of your piece, bindery specifications, color(s) utilized, printing formats, and all other print specifications are in your best interests. We can even set up your files to take advantage of the most cost-effective way of outputting film (whether as printer's spreads or complete press-ready signatures that can lower your stripping costs at printing time). We thereby reduce your costs on film, proofing, stripping, and printing.

Most important, we work with you at all times in order to make sure your product or service is represented with the most compelling and eyeball-grabbing presentation possible within any budget.

We understand that the bottom line is not just to make your product or service look great, but that it must sell your product or service.

ACT NOW! CALL NOW! E-MAIL US NOW! Take full advantage of our cost-conscious and highest caliber graphic design. Increase your sales, while lowering your costs.

[www.joanofquark.com](http://www.joanofquark.com)

Allow the JoanofQuark.com design firm to help you to increase sales and grow your business. When you need the best and most eye-catching graphics and web page design, we are your number one choice for a design company! We'll catapult your product or service to its zenith through affordable design.

Whether it is web design or graphic design, the design firm of JoanOfQuark.com can help you to achieve your maximum results at the best pricing possible:

Benefit from our cost-effective pricing for computer graphic design that will allow you to build your sales materials at the most reasonable rates possible.

Benefit from our expertise in the printing of catalogs, brochures, books and all forms of print.

Expand your business opportunities with a compelling web presence that JoanOfQuark.com can build and maintain for your company.

Build brand recognition by presenting a consistent graphic design in your printed materials, your logo design and in your web site design.

[http://www.microworks.com.sg/Print\\_design\\_contents.htm](http://www.microworks.com.sg/Print_design_contents.htm)

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Microworks specializes in print graphics. With stunning graphics and content, we market your products and services. We optimize for maximum exposure and handle your print project from concept to completion.

Allow the Microworks to help you to increase sales and grow your business. When you need the best and most eye-catching graphics. We are your number one choice. We'll catapult your product or service to its zenith through affordable design.

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----- Original Message -----

From: PRINTING SOURCE, INC.

To: [REDACTED]@microworks.com.sg

Cc: [REDACTED]; [REDACTED]@microworks.com.sg

Sent: Saturday, July 19, 2003 7:00 PM

Subject: CEASEWEB[1].DOC

**P R I N T I N G S O U R C E , I N C .**

Pacific Garden Plaza, [REDACTED]  
Los Angeles, CA 90066 [REDACTED] Fax: [REDACTED]

TO: [REDACTED]@microworks.com.sg

[REDACTED]@microworks.com.sg

It has come to our attention that you, <http://www.microworks.com.sg>, are using on your website ([http://www.microworks.com.sg/Print\\_design\\_contents.htm](http://www.microworks.com.sg/Print_design_contents.htm)) material copied verbatim from our website, <http://www.joanofquark.com/graphic.html> (the "Property") in spite of the fact that it is obviously our intellectual property. As you know or should know, such misappropriation and use in competitive commerce of our intellectual property is a clear violation of the copyright laws of the United States of America and the unfair competition and predatory trade practices laws of both the United States of America and the State of California. Demand is hereby made that you and your affiliates immediately cease and desist from any further use of the Property and that you promptly deliver to this office duly executed and notarized affidavits which represent under penalty of perjury that all such use has ceased and that you and your affiliates will hereafter forever desist from any such use or any other use of any of our other intellectual property.

You have already subjected yourself and any companies and individuals, who have at any time designed, provided servers for, transmitted and/or hosted your website, operating or otherwise involved in such illegal acts to liability for damages (including statutory treble and other damages, legal interest, court costs and reimbursement of attorney's fees). If you fail to immediately comply with the demands made in this letter, we will begin putting such other companies and individuals with whom you do business on notice of the illegality or your and their conduct - and you will increase such liability by clearly establishing wilful misconduct, including the possibility of punitive damages, as well as the possibility of cross-complaints for indemnity against liability and legal expenses from such other companies and individuals.

If you think that your location will in any way insulate you from such legal action, we urge you to think again. Our litigation counsel

tell us that they expect no difficulty obtaining jurisdiction over you in this matter in both the Federal and State courts located in Los Angeles.

Furthermore, you should be aware of the stance by search engines such as Google and others concerning these practices and should your inaction necessitate our notifying Google and all of the other search engines you may count on our doing so.

We await your compliance and reply.  
Respectfully

[REDACTED]  
Webmaster

Cc: [REDACTED], Esq.