

Date: Wed, 12 May 2004 11:29:52 -0700

From: [REDACTED]@[REDACTED].com

To:

Cc: [REDACTED]@[REDACTED].com

Subject: Re: [#9704151] Trademark issue

User-Agent: Neotonic Trakken/2.10.18

X-Declude-Sender: bounce-20-9704151@google.trakken.com [216.239.45.4]

X-Note: This E-mail was scanned and is clean!

X-Spam-Tests-Failed: BONDEDSENDER [-20]

X-Country-Chain:

X-Note: This E-mail was sent from 216-239-45-4.google.com ([216.239.45.4]).

X-Note: D6ecd609a00c60142.SMD

X-RCPT-TO: <[REDACTED]@[REDACTED].com>

Dear [REDACTED],

Thank you for your reply. We haven't received a copy of this email signed through fax. We apologize for the inconvenience however can you please send it again? Our fax number is [REDACTED]. Please include the following statements and sign:

I have a good faith belief that use of the copyrighted materials described above on the allegedly infringing web pages is not authorized by the copyright owner, its agent, or the law.

I swear, under penalty of perjury consistent with United States Code Title 17, Section 512, that the information in the notification is accurate and that I am the copyright owner or am authorized to act on behalf of the owner of an exclusive right that is allegedly infringed.

Regards,
The Google Team

Original Message Follows:

From: [REDACTED] <[REDACTED]@[REDACTED].com>

Subject: Re: [#9704151] Trademark issue

Date: Wed, 12 May 2004 10:59:45 -0400

Dear Google Team:

I want our original artwork (photo of the BP555e) and our original copy "system professionals will be using well into the 21st Century" taken off your site TODAY!. Any reference to Better Packages, Inc Brand Names and Products in the future also need to have the proper registered trademark identification.

You can check our web site www.betterpackages.com to confirm that we are

the manufacturer of these products and the owner of the Trade Mark Names etc...

I wrote (both mailed and faxed) to Ms. [REDACTED] on April 23, 2004

about
the fact you were using our art work and trade marked material with out
our
permission
and supplied a copy of the Froogle page. The letter was signed by me, and
included
our address, e mail, fax and phone numbers.

I have faxed a copy of this letter to: User Support DMCA complaints (650)
[REDACTED]

~~I~~ swear, under penalty of perjury consistent with United States Code
Title 17, Section
512, that the information in the notification is accurate and that Better
Packages, Inc.
is copyright owner"

I also swear that if this issue is not addressed today by your
~~organization~~
that I will
follow up my complaint with the FTC, with the U.S. Patent & Trade Mark
Office,
Department of Commerce, also the SEC regarding your business practices. I
will also advise the WSJ, U.S.A. Today and the New York Times and see if
they
would be interested in a story about your business practices. This might
be of
interest to other companies whose material is used by you with out their
permission.

How and by whom we are represented in the marketplace regarding both sales
and
service of our equipment is of critical importance to my company.

Sincerely, [REDACTED]
[REDACTED]
[REDACTED]

Director Marketing & Sales
Better Packages, Inc.

phone [REDACTED]