



May 11, 2004

Google, Inc.  
Attn: Customer Support, DMCA Complaints  
[REDACTED] Parkway  
Mountain View, CA 94043

**TO WHOM IT MAY CONCERN:**

The following information is presented for the purposes of removing web content that infringes on our copyright per the Digital Millennium Copyright Act. We appreciate your enforcement of copyright law and support of our rights in this matter.

**Identification of Copyrighted Work**

The copyrighted work at issue is the text that appears on [www.telestraight.com](http://www.telestraight.com) and it's related pages.

**Identification of Infringed Material**

The following paragraphs, placed in quotes, were used as the search queries in Google. When a match was made to a site other than ours, we evaluated the extent of the copyright infringement. In all cases presented, entire paragraphs and/or pages have been copied. The attached spreadsheet provides examples of the copied text. We have retained but not submitted printed examples of each infringement.

**Query # 1**

"Simply put, most businesses overspend for voice and data telecom services."

**Query # 2**

"delivering significant cost reductions to our clients while simultaneously improving their overall telecom landscape"

**Query # 4**

"You've Got To Draw The Line Somewhere, We always draw it at YOUR bottom line"

**Query # 6**

"Telecom ranks as one of the fastest growing corporate costs"

**Query #7**

"Cutting telecom costs is not a simple proposition"

**Query # 8**

"capability to resolve your cost management obstacles and deliver real savings"

**Query # 9**

"Each telecom invoice rolls up untold numbers of call details, rates, tariffs, discounts, charges"

**Query # 10**

"wants a clear handle on costs, but few companies are truly capable "

**Query # 11**

"Overcharges and errors often date back years. And, the carriers "

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**Making Telecom Less Expensive™**

**Query # 13**

"As a company grows and changes, its telecom services get more complex"

**Query # 14**

"The purpose of this offering is right in the name - to set the baseline for accurate billing"

**Query # 16**

"Information is power. And the carriers unfortunately have more than you do "

**Query # 17**

"Telecom overspending isn't limited to billing and service errors"

**Query # 18**

"Keeping a complex voice and data network under technical control is a challenge"

**Query # 19**

"When expenses go down, everyone wins"

**The URLs of the infringing search results are as follows (With query numbers in parentheses):**

**ABCOR Services**

<http://www.abcorservices.com/> (Query # 1 and Query # 2)

[http://www.abcorservices.com/Telecom\\_Analysis.html](http://www.abcorservices.com/Telecom_Analysis.html) (Query # 13 and Query # 14)

[http://www.abcorservices.com/Contract\\_Maximization.html](http://www.abcorservices.com/Contract_Maximization.html) (Query # 16)

[http://www.abcorservices.com/Network\\_Maximization.html](http://www.abcorservices.com/Network_Maximization.html) (Query # 17)

<http://www.abcorservices.com/ABTRAC.html> (Query # 18)

**Armadillo Network**

<http://www.armadillonetwork.com/page1.htm> (Query # 1 and Query #2)

**Global Communications**

<http://www.gcgc.com/Services.htm> (Query # 1)

<http://www.gcgc.com/About%20Us.htm> (Query #10)

**Manyana Now**

<http://www.manyananow.com/case1.html> (Query # 4 and Query # 17)

**Phone Bill Auditor**

Note: While Google identifies the site, the text is not visible to viewers. Is it in the related code?

<http://telecom-audits.com/phone-bill-auditor.html> (Query # 1 and Query # 2)

**Senecom Corporation**

<http://www.senecomcorp.com/page14.html> (Query # 6, Query # 7 and Query # 8)

**Voice Savings**

<http://www.voicesavings.com/page5.html> (Query # 9, Query # 10 and Query # 11)

<http://www.voicesavings.com/page3.html> (Query # 16)

<http://www.voicesavings.com/page2.html> (Query # 19)

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## Copyright Owner Contact Information

██████████  
President/COO  
TelAssess, Inc.  
██████████

## Copyright Infringers Information

### ABCOR Services

Contact Info Per Website  
ABCOR Services, LLC  
Dallas

██████████ Office  
██████████ Fax  
Houston

██████████ Office  
██████████ Fax

Register.com Contact Info  
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██████████@██████████.com

### Armadillo Network Service

Contact Info Per Website

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Register.com Contact Info  
Armadillo Network

World Image

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### Global Communications Group, Inc

Contact Info Per Website  
Global Communications Group, Inc

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### Manyana Now

Contact Info Per Website

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Register.com Contact Info  
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## Phone Bill Auditors

Contact Info Per Website  
Telecom Audits

[REDACTED]  
Phone: [REDACTED]

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## Senecom Corporation

Contact Info Per Website  
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## Voice Savings

Contact Info Per Website  
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## Copyright Owners Statement

I have a good faith belief that the use of the copyrighted materials described above on the allegedly infringing web pages is not authorized by the copyright owner, its agent, or the law.

I swear, under penalty of perjury, that the information in the notification is accurate and that I am the copyright owner or am authorized to act on behalf of the owner of an exclusive right that is allegedly infringed.

## Signature

[REDACTED]

[REDACTED]  
President/COO  
TelAssess, Inc.