

**CHRIS VENABLES PIANOS**

award winning top dealer &amp; grand piano centre



Chris Venables Pianos

[REDACTED]  
Ringwood  
Hampshire  
BH24 1HE  
Tel. [REDACTED]  
Fax [REDACTED]

Google, Inc.  
Attn: User Support  
DCMA Complaints  
[REDACTED]

Mountain View  
CA 94043

9 June 2005

Dear Sirs

**RE: COPYRIGHT INFRINGEMENT FOUND ON COMPETITOR'S SITE**

Our webpage containing the original copyrighted material is at: <http://www.chrisvenables.co.uk/index.htm>

The copyright infringement is found at <http://www.bristolpianocompany.co.uk>

Bristol Piano Company's website index page features in the header: copied word-for-word "keywords and keyphrases" meta tag, and our "description" meta tag.

Most importantly, there is text in the body tag (hidden, please view source from browser) towards the bottom, which has been very slightly altered but is substantially a copy to improve search engine result listings.

This text is seen in the description field of a search result listing, and includes "official no 1 top UK Yamaha piano dealer" which is our title as we are officially Yamaha piano's no 1 UK dealer.

Bristol Piano Company have only just recently setup a website (their first), whereas we have had a site on this domain since c.2000. The copyright material was first published on our site in 2004.

Substantial amounts of content have been copied word-for-word (and some very minor alterations) from our index page, which has given us a good search engine results. Many weeks have been spent optimising, furthermore - an annual spend of over £1,000,000 with Yamaha UK has earned us our title as the Yamaha UK's No. 1 Top Piano Dealer.

We also own the domains, active sites and content of 'YamahaPianoWorld.co.uk' 'ThePianoCentre.co.uk' 'ThePianoShowroom.co.uk', which are also listed and is copied from our page.

We ask you kindly to prohibit this site as this site contains substantial material that has been copied without our consent and also falsely claims Bristol Piano Company to be the "Official No. 1 Top UK Yamaha Piano Dealer" which is not the case and is therefore misleading to those using your search engine.

I have a good faith belief that the disputed use is not authorized by the copyright owner, its agent, or the law.

Under penalty of perjury, I hereby state that the above information in my notice is accurate and that I am the copyright owner and author.

Thank you in advance for your help.

[REDACTED]  
Partner

Piano House

[REDACTED]  
Ringwood  
Hampshire  
BH24 1HE

Tel: [REDACTED]  
Fax [REDACTED]

Url: [www.chrisvenables.co.uk](http://www.chrisvenables.co.uk)Email: [pianos@chrisvenables.co.uk](mailto:pianos@chrisvenables.co.uk)