

KALTONS

SOLICITORS

London N1 9PD

www.kaltons.co.uk

[REDACTED]@kaltons.co.uk

T. [REDACTED]

F. [REDACTED]

Our ref: LE/DOL1.2

14 June 2005

Attention: Blogger
Google Inc
[REDACTED]
Mountain View, CA 94043
United States

Dear Sir

RE: DOLLAMORE LTD
[REDACTED]
BLOGSPOT.COM
MISUSE OF CONFIDENTIAL INFORMATION
COPYRIGHT INFRINGEMENT

We refer to your email dated 10 June 2005 from
[REDACTED]@blogger.com.

We reply to your email using your numbering as requested, as follows:

1. <http://al4ie.blogspot.com/2005/03/why-i-hate-wwwstreamlinenetcouk.html>

For your convenience you may enter <http://tinyurl.com/bmqds> into a standard web browser, and you will be redirected to the webpage specified above.

2. We understand this to be a request for the information appearing on the page referenced above "posted by Alfie @ 7:26 PM"

The material in which our client asserts copyright appears as **BOLD** text in Schedule 1 hereto.

3. You may contact us at [REDACTED]@kaltons.co.uk or [REDACTED]@kaltons.co.uk.

4. We include the statement required:

"Our client has a good faith belief that use of the copyrighted materials described above on the allegedly infringing web pages is not authorised by the copyright owner, its agent, or the law."

Members

[REDACTED]
(also admitted in New York State)

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5. We include the statement required:

"Our client swears, under penalty of perjury, that the information in the notification is accurate and that it is the copyright owner and we are authorised to act on behalf of the owner of an exclusive right that is allegedly infringed."

We look forward to hearing from you.

Yours faithfully

[REDACTED]

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Schedule 1

If your interested in what happened to my data, read from the bottom up.

twunts.

Subject: Domain Suspension

Message:

*So your not only a two bit cheap looking poor service bad communicating bunch of thickwits,
but your nasty to boot?
well done twunts.*

Hi [REDACTED]

Thanks for your query.

Unfortunately this is not possible, as your files have already been removed.

*Kind Regards,
StreamlineNet
Streamline.Net - The home of good value web hosting*

*I appreciate that - all Im asking is that I am afforded one time access to my content - please
understand that this is not something I had any personal control over up until now, and all I
need is access to my content for one ftp session. I am totally willing to pay a one off fee for
that privilege - please, help me out here.*

Hi [REDACTED]

Thanks for your query.

*This is the third time that we have had to suspend the domain for the same breach of
terms. We are not prepared to restore the domain on our servers. The domain will be
removed from your account shortly.*

*Kind Regards,
StreamlineNet
Streamline.Net - The home of good value web hosting*

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May I also add that there is no content on my site that I do not have express consent to use, I appreciate that our home page has been hosted with another company - and I feel I need to re-iterate; before now I simply have not been in control of the domain aside from content creation and ftp'ing

ok - I thought that this had been addressed and that you had decided we could continue with our service.

What has changed since yesterday?

as I have mentioned, although I am the owner of palmpixels, it has been administered by someone else, and I personally was not aware this had happened once, let alone three times.

If you insist on stopping our hosting arrangement with you, although I would immediately comply with your terms and conditions, May I at least have access to our content, Ali has obviously not looked after my interests in this, and I as the owner now have no access to my Copyrighted content.

Please understand that I am just a geek trying to do something cool, and I dont want to upset anyone.

Hi [REDACTED]

Thanks for your query.

It has been identified that the domain 'palmpixels.co.uk', currently held in your hosting account, has been responsible for activities in contravention of our terms & conditions and acceptable use policy. The domain has been permanently disabled.

The complaint relates specifically to unacceptable content on the domain. The domain has been identified as being used solely to store 2.1 GB of data that is hot-linked to from a third-party domain. This is the third time that we have had to suspend the domain for the same breach of terms. We are not prepared to restore the domain on our servers. The domain will be removed from your account shortly.

As the account holder you are responsible for the domains held on your account, including all activity and resources used, in accordance with our terms and conditions. We would strongly advise that all domains are actively monitored for the presence of unacceptable content as well as any activities in contravention of our terms & conditions (<http://www.streamline.net/tac.php>).

We suggest that you arrange alternative hosting services for this domain as soon as possible to avoid prolonged outage.

*Kind Regards,
StreamlineNet
Streamline.Net - The home of good value web hosting*

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it is another 24 hours that has now passed, I appreciate there is other stuff that needs attending, but this is my business, and it's suffering...

OK sure, thanks for the contact.

Hi [REDACTED]

Thanks for your query.

We are waiting on the abuse team, we will be in contact shortly. Sorry about the delay the abuse team are very busy dealing with suspended website

*Kind Regards,
StreamlineNet
Streamline.Net - The home of good value web hosting*

!!???

Hi there,

just wondering how long it may take for our service to be resumed.

Hi [REDACTED]

Thanks for your query.

We have passed your assurances on to our abuse team.

*Kind Regards,
StreamlineNet
Streamline.Net - The home of good value web hosting*

Thanks for looking into this - we were hosting our pages for the site, www.palmpixels.com

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elsewhere, I will move the hosting of our .com url and home pages across to Streamlinenet as soon as I am able to get ftp access to the account again.

Many thanks for clearing this up.

Best,

■

Hi

Thanks for your query.

It has been identified that the domain 'palmpixels.co.uk', currently held in your hosting account, has been responsible for activities in contravention of our terms & conditions and acceptable use policy. The domain has been disabled pending investigation.

The domain has been inappropriately using system resources, causing a reduction in service for other account holders. The domain contains approximately 2.1GB of data that is being hotlinked from external locations. Please be aware that Streamline does not provide a storage / download solution on the Virtual Hosting system.

If we can receive assurances that this will not occur again then we will be able to enable your domain again.

*Kind Regards,
StreamlineNet
Streamline.Net - The home of good value web hosting*

Good morning -

I appreciate that you may be a diffuse organisation, with staff perhaps working remotely, but it is vital (to me at least) that this issue is resolved. Please revert with your instructions on coming in line with your terms and conditions and resuming our service with you.

sincerely,

■

I own palmpixels, ■ administers the site for me, and I had no idea we were experiencing these problems - can you please give me an ETA of our service being resumed, and what I have to do to come in line with your Terms and conditions.

Yours,

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[REDACTED]

Hi [REDACTED]

Thanks for your query.

Unfortunately not

*Kind Regards,
StreamlineNet
Streamline.Net - The home of good value web hosting*

Please can you make your response here:

ok, is there any way I can regain ftp access to my content in the meantime?

Hi [REDACTED]

Thanks for your query.

Be best if you still use this open ticket, so we have the history at hand of this issue.

*Kind Regards,
StreamlineNet
Streamline.Net - The home of good value web hosting*

Thank you - should I be communicating directly with the abuse team to speed this along?

Thanks

Hi [REDACTED]

Thanks for your query.

Still waiting to hear from the abuse team.

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**Kind Regards,
Support Department
Streamline.Net - The home of good value web hosting**
=====

Hi There,

I run palmpixels with [REDACTED] - as [REDACTED] has intimated, if you make the url available to us again, we will host all pages at palmpixels.co.uk - I apologise that this was not done immediately following the last incident, and will be done straightaway.
Please let us know asap when you will un-suspend our URL.

Best,

[REDACTED]